

HOSTED EMAIL IMAGE CONTROL

ANALYST VIEW

“MessageLabs is positioned in the ‘Leader’ quadrant in the Magic Quadrant for E-mail Security Boundary, 2008.”

Gartner defines “Leaders” as vendors that are performing well today, have a clear vision of market direction and are actively seeking competencies to sustain their leadership position in the market.

Gartner Magic Quadrant for E-mail Security Boundary, 2008 by Arabella Hallawell, Peter Firstbrook, September 11, 2008

THE MESSAGELABS DIFFERENCE

- Multi-layered image control service, providing a high level of detection for offensive and inappropriate images
- Straightforward administrator interface and set-up, minimizing complexity and resource demands
- Scanning of images embedded in emails and contained within supported Microsoft® Office™ and PDF attachments
- Local and global image databases, enabling administrators to optimize scanning performance
- Ability to specify individual senders and recipients who can bypass the service if required
- Complements the MessageLabs Email Content Control service, which identifies and controls confidential and inappropriate text-based email content

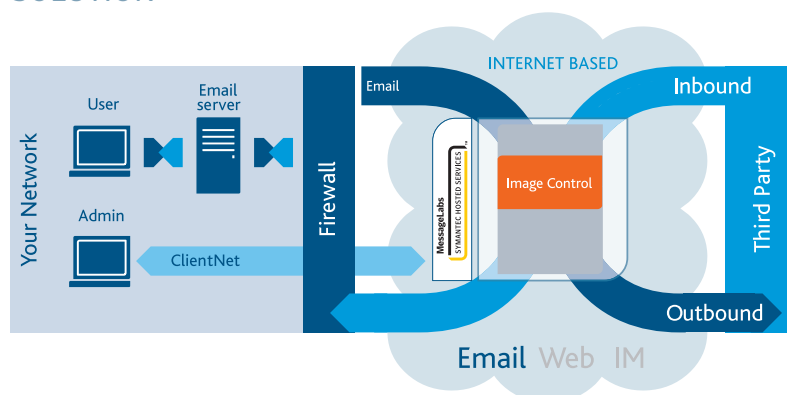
ARE YOU EFFECTIVELY BLOCKING OFFENSIVE AND INAPPROPRIATE IMAGES?

Email is increasingly vital for facilitating fast, effective corporate communications. As a result, it has become essential for businesses to monitor the content of messages entering and leaving their networks. Failure to do so can result in confidential, offensive, inappropriate or time-wasting messages compromising your email communications.

The circulation of images in email communications can often have serious implications in terms of damage to your reputation, productivity loss and even unapproved distribution of confidential intellectual property. Moreover, failure to comply with employee protection regulations in areas such as bullying and sexual harassment, which can be perpetrated via email, may lead to legal proceedings, fines and other penalties.

MessageLabs Email Image Control service scans emails and attachments to identify, control and block inappropriate images from entering or leaving your organization. Through the use of multi-layered filtering technologies including image composition analysis and image signatures, the service protects employees while aiding enforcement of acceptable use policies, reducing compliance and legal risks, and safeguarding corporate reputation.

STOPPING INAPPROPRIATE IMAGES: OUR COMPREHENSIVE SOLUTION



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HOW THE SERVICE WORKS

- Inbound and outbound email is directed via MessageLabs, where it is scanned
- Administrators set up rules and determine sensitivity levels in keeping with their acceptable use policy
- Administrators specify which senders or recipients can bypass image scanning
- Administrators add organization-specific images to a local approved or blocked database
- Email which triggers a rule is subjected to a range of actions including: block/delete, redirect to administrator, copy to administrator, tag header, tag subject line and log only
- Email which does not trigger a rule passes through to its intended recipient

SERVICE LEVEL AGREEMENTS

Email Image Control is backed by a comprehensive Service Level Agreement (SLA) that includes money back remedies if the following performance levels are not met:

- Email Delivery - 100% email delivery guarantee
- Latency – Average email scanning time within 60 seconds
- Service Availability - 100% uptime
- Technical Support – defined response times for critical, major and minor inquiries

NEXT STEPS

Contact a product specialist:
 US & Canada : 1 866 460 0000
 USinfo@messagelabs.com



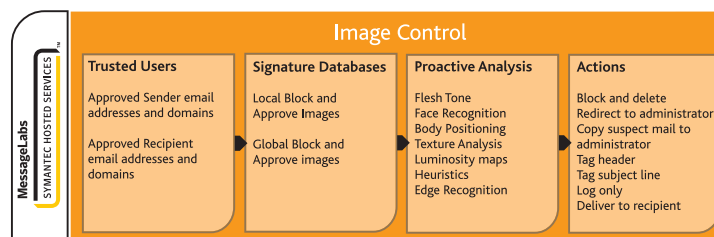
Confidence in a connected world.

The MessageLabs Email Image Control service incorporates sophisticated Image Composition Analysis (ICA) technology. Particularly well-suited to the accurate detection of pornographic images, ICA applies a comprehensive range of image-filtering algorithmic techniques, including facial recognition, body positioning analysis, texture analysis and flesh tone analysis. ICA results are fed through a sophisticated scoring system which allows the overall acceptability of an image to be determined.

A key feature of the service is enabling administrators to add permitted or blocked image signatures to a local database. This provides increased flexibility and local control over imagery, ensuring that confidential and legitimate images are accurately stopped or permitted to leave the organization.

Approved sender and recipient lists can also be used to specify those individuals, both internal and external, that can send and/or receive emails without being scanned by the service.

Administrators can further increase the accuracy of the service by activating the additional protection of a global database of image signatures managed by MessageLabs containing signatures submitted by the MessageLabs client community.



FEATURES	BENEFITS
Multi-layered technologies designed to detect pornographic or other inappropriate image content	Protects employees, aids enforcement of acceptable use policies, reduces legal risk and safeguards corporate reputation
Configurable and highly accurate image scanning engine	Allows administrators to determine required level of sensitivity and actions to be applied
Image scanning within supported Microsoft® Office™ documents and PDFs attached to or embedded in emails	Enables administrators to activate image scanning within a range of different file formats
Customizable lists of approved senders and recipients	Permits administrators to specify internal and external users who can send or receive emails without being scanned
Customizable local image signature database	Allows administrators to maintain company-specific lists of blocked and approved image signatures
Optional global database of image signatures supplied by the MessageLabs global Image Community	Provides administrators with an extended database of signatures submitted by MessageLabs clients
Dashboard, summary, detailed and scheduled reporting	Provides visibility, accountability and confidence in the service's effectiveness